

THE CLIENT

SF Removals are the first choice for many other removal firms across the Reading area when they need reliable support, together with covering the region for Pickford's the company has also just become a preferred contractor for furniture store DFS. The company operates to the highest standards as customers expect them to take the same care of their belongings as they would, the firms who entrust SF Removals with their brand also expect them to represent their own high standards. As the SF Removals brand has become widely recognised it is also handling contracts itself and it is this growth that created a demand for HR support.

THE PROJECT - *a customer's perspective*

"As we've grown we reached the stage where we needed someone to help with employment advice and contracts and when I needed to get some employment contracts drawn up I wasn't sure who to ask I contacted Dexter Montague solicitors in Reading and they recommended Natasha Kearslake.

"The employment contracts were very competitively priced; honestly I expected it to be more than it was and they were provided very quickly too. Natasha was full of good advice and understood the demands we face as a growing business and the need to take on new staff.

"We then had an employee quit via text message, claiming all sorts of issues that we simply did not recognise and was threatening to sue. It was a major distraction, however luckily we now knew Natasha who said she would handle it.

"To begin with she called him and found out exactly what he was claiming and then she advised me ahead of a meeting with the former employee which she facilitated. It wasn't an easy meeting, but Natasha handled it very well. I expected it to end with him trying to sue, although I was prepared to have him back. We didn't get there and Natasha indicated it was time to end the meeting and we left it that we needed more time to think.

“Natasha was full of good advice and understood the demands we face as a growing business...”

“Natasha has stepped up to help us with the recruitment of the right kind of people



Organic P&O Solutions



“However, the former employee got in touch with Natasha the same day and said he was not going to pursue any further action and apologised for his behaviour. Natasha was straight with him and he agreed not to take any further action.

“*...the phone call where I was recommended to use Natasha was one of the best calls I have ever made...*

“Of course now we need to recruit and are actually looking to take on two members of staff, Natasha has stepped in to help us with the recruitment of the right kind of people. Of course we already have the contracts and the new staff will free me up some of the week to focus on growing the business.

“I have to say the phone call where I was recommended to use Natasha was one of the best calls I have ever made and I wish I could make one of those calls every week. I told her in that first phone call with her how happy I was and I knew that we would be working together for a long time in the future. I would recommend her all day long and I do. She really knows her stuff and is definitely an HR expert.

“We look after the belongings of people who we move and we know every little item is important, much like Natasha takes care of all the HR details for SF Removals.”

SF Removals founder, Scott French

“*She really knows her stuff and is definitely an HR expert.*



Get in touch: 📞 07879 638661 ✉️ tash@organicposolutions.co.uk

www.organicposolutions.co.uk